



USAGE GUIDE

BODY

Our tile is hand crafted and consists of a special mixture of clays and adhesives that make it resistant for floors traffic and easy to install on walls. Small imperfections such as tiny cracks and chips that add character to the rustic nature of the tile are not considered a defect.

VARIATIONS

Our terracotta is hand made and hand painted. Like any other artisan made product they may present some color and size variations from lot to lot. Therefore we cannot guarantee color or shade matching from shipment to shipment. For any add-ons to existing orders, we recommend sending a control sample to minimize any variations in color.

FLOOR APPLICATION

Our tiles are suitable for use on residential traffic floors. Just like any antique terracotta, depending on the traffic, special care may be needed. On floor surfaces, cleaning with a damp mop and mild soap is suggested. Always avoid the use of abrasive products containing bleach, ammonia and/or paint thinner. Never scrub with rough materials that may damage the surface.

Our materials are intended for indoor use only.

WET APPLICATIONS

Suitable for use in shower walls always a few inches above the shower floor. Our tiles should not be installed in steam showers, saunas, shower floors or submerged water applications such as pools, fountains and water lines. It is recommended to prepare the surface with a waterproof membrane. Tabarka Studio will not be responsible for material failures resulting from use over a damaged, defective or improperly prepared surface and cannot be held responsible for replacement of tile used in areas with complete water submersion including, but not limited to pools & fountains.

Our materials are intended for indoor use only.

USE ON COUNTERTOPS

The use on kitchen countertops or working surfaces is not recommended since the acidity of liquid spills, and excessive heat from cooking utensils may damage the surface of the tiles. If using around a fireplace or near a stove (such as kitchen backsplash), care should be taken that our tiles are not exposed to high levels of direct heat or open flame.

SHIPMENT INSPECTION

It is the responsibility of the client or client's representatives to thoroughly inspect deliveries upon receipt. It is important to check that received tiles match what was ordered and that nothing was damaged. All damage claims must be made within two business days of receipt.

If the order was shipped "collect" then the damage claim must be submitted by the party that paid for the shipping. Tabarka Studio will not accept any claims of wrong tiles including color matching, once the tiles are installed as installation means acceptance.

DISCLAMIER

In the unlikely event of product failure, Tabarka Studio will repair and/or replace, at its discretion, the affected area of the materials at a cost not to exceed the original square-foot cost of the portion of the material shown to be defective. All claims must be submitted to Tabarka Studio before tear out and re-install begins.

Tabarka Studio will not be responsible for material failures resulting from use over a damaged, defective or improperly prepared surface, or any area where installations is not recommended such as shower floors or outdoors. This warranty does not cover normal wear and tear or cracking due to structural movement, excessive deflections or other failures in the substrate or framing, including damage resulting from weather, flood, fire and acts of God.